



**FOR IMMEDIATE RELEASE**

**Media Contacts:**

Marina H. Norville, [marina.h.norville@aexp.com](mailto:marina.h.norville@aexp.com), +1.212.640.2832

Mike O’Neill, [mike.o’neill@aexp.com](mailto:mike.o’neill@aexp.com), +1.212.640.5951

**Investors/Analysts Contacts:**

Ken Paukowits, [ken.f.paukowits@aexp.com](mailto:ken.f.paukowits@aexp.com) , +1.212.640.6348

Rick Petrino, [richard.petrino@aexp.com](mailto:richard.petrino@aexp.com), +1.212.640.5574

**AMERICAN EXPRESS THIRD QUARTER EPS UP 6% TO \$1.09**  
**REVENUES RISE, EXPENSES DECLINE**

**CARDMEMBER SPENDING AND LOAN PORTFOLIO GROW**  
**AS CREDIT QUALITY REMAINS STRONG**

(Millions, except percentages and per share amounts)

	Quarters Ended September 30,		Percentage Inc/(Dec)	Nine Months Ended September 30,		Percentage Inc/(Dec)
	2012	2011		2012	2011	
Total Revenues Net of Interest Expense	\$ 7,862	\$ 7,571	4%	\$ 23,441	\$ 22,220	5%
Income From Continuing Operations	\$ 1,250	\$ 1,235	1%	\$ 3,845	\$ 3,707	4%
Income From Discontinued Operations, net of tax <sup>1</sup>	-	-	-	-	\$ 36	#
Net Income	\$ 1,250	\$ 1,235	1%	\$ 3,845	\$ 3,743	3%
Earnings Per Common Share – Diluted:						
Income From Continuing Operations Attributable to Common Shareholders <sup>2</sup>	\$ 1.09	\$ 1.03	6%	\$ 3.31	\$ 3.08	7%
Income From Discontinued Operations <sup>1</sup>	-	-	-	-	\$ 0.03	#
Net Income Attributable to Common Shareholders <sup>2</sup>	\$ 1.09	\$ 1.03	6%	\$ 3.31	\$ 3.11	6%
Average Diluted Common Shares Outstanding	1,132	1,181	(4)%	1,149	1,191	(4)%
Return on Average Equity	26.3%	27.8 %		26.3%	27.8 %	

# Denotes a variance of more than 100 percent

**New York – October 17, 2012 - American Express Company (NYSE: AXP)** today reported third-quarter net income of \$1.3 billion, up 1 percent from a year ago. Diluted earnings per share was \$1.09, up 6 percent from \$1.03 a year ago.

<sup>1</sup> Income from discontinued operations primarily reflects the resolution of certain prior years’ tax items related to American Express Bank Ltd., which was sold to Standard Chartered PLC during Q1’08.

<sup>2</sup> Represents income from continuing operations or net income, as applicable, less earnings allocated to participating share awards of \$14 million and \$15 million for the three months ended September 30, 2012 and 2011, respectively, and \$42 million and \$44 million for the nine months ended September 30, 2012 and 2011, respectively.

Consolidated total revenues net of interest expense rose 4 percent to \$7.9 billion in the third quarter, from \$7.6 billion a year ago. The increase was driven by a rise in cardmember spending and higher net interest income that reflected growth in the cardmember loan portfolio.

Adjusted for foreign currency translations, consolidated total revenues net of interest expense rose 5 percent from a year ago.<sup>3</sup>

Consolidated provisions for losses totaled \$479 million, up 92 percent from \$249 million a year ago. This increase reflects substantially lower reserve releases than the year ago period, partially offset by lower net write-offs in the current quarter. Credit indicators continued to be at historically strong levels.

Consolidated expenses totaled \$5.5 billion, down 2 percent from \$5.6 billion last year. The decrease reflects lower salaries and employee benefits costs and lower rewards expenses. Year ago expenses were reduced by the receipt of the Visa settlement totaling \$70 million.

Adjusted for foreign currency translations, consolidated total expenses are down 1 percent from a year ago.<sup>3</sup>

The effective tax rate was 33 percent, up from 28 percent in the year ago quarter. The year ago tax rate reflected the realization of certain foreign tax credits.

The company's return on average equity (ROE) was 26.3 percent, down from 27.8 percent a year ago.

“We generated solid results this quarter against the backdrop of a very uneven global economy,” said Kenneth I. Chenault, chairman and chief executive officer. “Bottom line results were driven by higher revenues and lower expenses, a combination that reflects ongoing efforts to contain operating costs while maintaining a substantial level of investment in our marketing and rewards programs.

“Cardmember spending rose 8 percent in the U.S. from a year ago and 6 percent globally (8 percent fx-adjusted). That’s a healthy pace in the current environment and an improvement from earlier in the quarter. Nonetheless, it represents slower growth than we were generating earlier in the year, a trend that we’re seeing among major card issuers.

“Credit quality remained at the historically strong levels, but we didn’t have the same benefit from substantial reserve releases as last year when write-offs and delinquencies were declining at a faster rate.

“We continue to see many growth opportunities as new technologies drive the migration of global payments from cash and checks towards plastic and digital transactions. We are strengthening traditional products that deliver value to cardmembers and drive business for merchants. At the same time, we are also moving to broadening our franchise with the extension of our Loyalty Partner business into new markets like Mexico and the recently announced partnership with Walmart to reach new segments of the U.S. market that are looking for an alternative to traditional debit cards and checking accounts.

---

<sup>3</sup> As reported in this release, FX adjusted information, which constitute non-GAAP financial measures, assumes a constant exchange rate between the periods being compared for purposes of currency translation into U.S. dollars (i.e., assumes the foreign exchange rates used to determine results for the three months ended September 30, 2012 apply to the period(s) against which such results are being compared). The company believes the presentation of information on an F/X adjusted basis is helpful to investors by making it easier to compare the company's performance in one period to that of another period without the variability caused by fluctuations in currency exchange rates.

“Taking full advantage of these and other opportunities, particularly in a slow growth economy, will continue to require rigorous cost containment to help ensure that we have the investment resources needed to continue to deliver on our growth objectives.”

## Segment Results

**U.S. Card Services** reported third-quarter net income of \$699 million, down 5 percent from \$733 million a year ago.

Total revenues net of interest expense increased 6 percent to \$4.1 billion from \$3.8 billion. Revenues reflect an 8 percent increase in cardmember spending and a rise in net interest income, driven primarily by a 5 percent growth in average cardmember loans.

Provisions for losses totaled \$339 million, up from \$143 million a year ago. The increase primarily reflects lower reserve releases than the year ago period, partially offset by lower net write-offs in the current quarter.

Total expenses increased 2 percent from the year ago period, primarily reflecting higher operating expenses,<sup>4</sup> partially offset by lower rewards-related costs.

The effective tax rate was 38 percent compared to 36 percent in the year-ago period.

**International Card Services** reported third-quarter net income of \$164 million, down 26 percent from \$221 million a year ago.

Total revenues net of interest expense decreased 3 percent to \$1.3 billion. Adjusted for foreign currency translations, revenues rose 2 percent from a year ago.<sup>3</sup>

Provisions for losses totaled \$83 million, down 18 percent from \$101 million a year ago.

Total expenses decreased 3 percent primarily reflecting lower operating expenses. Adjusted for foreign currency translations, expenses were unchanged from a year ago.<sup>3</sup>

The effective tax rate was 21 percent compared to (17) percent in the year ago period, which reflected the realization of certain foreign tax credits last year.

**Global Commercial Services** reported third-quarter net income of \$183 million, down 7 percent from \$197 million a year ago.

Total revenues net of interest expense increased 2 percent to \$1.2 billion, reflecting higher cardmember spending, partially offset by lower travel commissions and fees. Adjusted for foreign currency translations, revenues rose 5 percent from a year ago.<sup>3</sup>

---

<sup>4</sup> Operating expenses include salaries and employee benefits, professional services, occupancy and equipment, communications and other, net.

Provisions for losses totaled \$32 million compared with a credit of \$17 million a year ago, which included reserve releases last year.

Total expenses decreased 3 percent, reflecting lower operating expenses as well as lower costs for marketing, promotion, rewards and cardmember services expenses. Adjusted for foreign currency translations, expenses were down 1 percent compared to a year ago.<sup>3</sup>

The effective tax rate was 33 percent compared to 27 percent in the year ago period. The year ago tax rate reflected the realization of certain foreign tax credits.

**Global Network & Merchant Services** reported third-quarter net income of \$360 million, up 8 percent from \$332 million a year ago.

Total revenues net of interest expense increased 5 percent to \$1.3 billion, reflecting higher merchant-related revenues driven by an increase in global cardmember spending. Adjusted for foreign currency translations, revenues rose 7 percent from the year ago quarter.<sup>3</sup>

Total expenses increased 2 percent. An increase in operating expenses was partially offset by lower marketing, promotion, rewards and cardmember services expenses. Adjusted for foreign currency translations, expenses rose 4 percent from a year ago.<sup>3</sup>

The effective tax rate was 36 percent compared to 35 percent in the year ago period.

**Corporate and Other** reported third-quarter net loss of \$156 million compared with net loss of \$248 million in the year ago period. The year ago period reflected a number of items including charges related to legal exposures and \$70 million (\$43 million after-tax) benefit from the Visa settlement.

###

### **About American Express**

American Express is a global services company, providing customers with access to products, insights and experiences that enrich lives and build business success. Learn more at [americanexpress.com](http://americanexpress.com) and connect with us on [facebook.com/americanexpress](https://www.facebook.com/americanexpress), [foursquare.com/americanexpress](https://www.foursquare.com/americanexpress), [linkedin.com/companies/american-express](https://www.linkedin.com/companies/american-express), [twitter.com/americanexpress](https://twitter.com/americanexpress), and [youtube.com/americanexpress](https://www.youtube.com/americanexpress).

Key links to products and services: [charge and credit cards](#), [business credit cards](#), [travel services](#), [gift cards](#), [prepaid cards](#), [merchant services](#), [business travel](#), and [corporate card](#)

The 2012 Third Quarter Earnings Supplement will be available today on the American Express web site at <http://ir.americanexpress.com>. An investor conference call will be held at 5:00 p.m. (ET) today to discuss third-quarter earnings results. Live audio and presentation slides for the investor conference call will be available to the general public at the same web site. A replay of the conference call will be available later today at the same web site address.

This release includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are based on the company's expected business and financial performance and are subject to risks and uncertainties. Actual results may differ from those set forth in

the forward-looking statements due to a variety of factors, including those contained in the company's Annual Report on Form 10-K for the year ended December 31, 2011, its Quarterly Reports on Form 10-Q for the quarters ended March 31, 2012 and June 30, 2012 and the company's other filings with the Securities and Exchange Commission. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The company undertakes no obligation to update or revise any forward-looking statements.